

## Ready To Get Back Online?

If you unplugged your Summit Broadband equipment while you were away, follow these simple steps to get everything back up and running.

### Step 1: Plug In Your ONT

Find your ONT (the small box where the fiber line connects) and plug it back into power. **It should be in the same spot where our technician originally installed it.**



### Step 2: Wait a few minutes

Once powered on, the ONT will reconnect automatically.

**This can take 5–10 minutes.**

**Quick Tip** – Gather your **wi-fi router, extenders, and set-top box** and their designated cables so they're ready to plug in next while you wait.

It's also a good time to grab your **wi-fi network name and password** if you have them written down.

### Step 3: Plug In Your Wi-Fi Router & Extenders

After your ONT is connected, plug in your wi-fi router and extenders (if any).

**They may take about 10 minutes to update and reconnect.**



### Step 4: Plug In Your TV HD Set-Top Box

Connect your HD set-top box to power and your TV. Turn on your TV with the remote. **If it doesn't turn on, check your remote batteries.**

### Extra Help

If you'd like help, call Summit Broadband about 7 days before you return so we can schedule a technician if needed.\*

\*If you don't have a Home Protection Plan, a service fee may apply.